STEPS FOR ONLINE FEE PAYMENT FOR PERMISSION TO ERECT NEW LIFT/ESCALATOR OR PERMISSION FOR MAKING ADDITION /ALTERATION TO THE EXISTING LIFT/ESCALATOR OR LICENCE FOR WORKING NEW LIFT/ESCALATOR OR RENEWAL OF LICENCE FOR WORKING OF LIFT/ESCALATOR.

- Step 1: Open browser. (Google chrome is preferred). Please make the payment on a laptop or desktop computer preferably.
- Step 2: Open the link https://www.karuvoolam.tn.gov.in/challan/echallan
- Step 3: Enter the remitter and period details in the respective fields. Fields marked * are mandatory.
- Step 4: Enter department details as detailed below:
- Step 4a: Select the Name of the district where respective CEIG/SEI/EI office headquarter is located in the field "District name". For example, for payments to be made to CEIG office, select PAO/ Chennai South, for payments to be made to SEI/Coimbatore office, choose Coimbatore district and for payments to be made to respective EI office, choose EI office headquarter district.
- Step 4b: Select "**01402 Chief Electrical Inspectorate**" from the drop down list in the field, "Department Receiving Receipts".
- Step 4c: Select the respective "Name of the Office" from the drop down list of DDO name to whom payments has to be made. For example, for payments to be made to CEIG office, choose "Chief Accountant", for payments to be made to SEI/Coimbatore office, choose Senior Electrical Inspector/Coimbatore and for payments to be made to specific El office, choose respective El office.
- Step 4d: The DDO code corresponding to the DDO name selected already will get auto populated.
- Step 5: Click Generate OTP. You will receive an One Time Password (OTP) on the above mentioned Mobile Number, Enter the OTP and click on Continue.
- Step 6: Enter the service details as follows:
- Step 6a: Choose "Fees" from the drop down list under the field "Receipt Type".
- Step 6b: Choose "Fees under Tamilnadu Lift Irrigation Rules" from the drop down list under the field "Sub Type".
- Step 6c: The account code corresponding to the Receipt type and sub type will get auto populated. Please check whether the account code "004300800AB21634" is auto populated.

- Step 6d: Enter the amount to be paid in Rupees (to be auto-populated from TNEI portal).
- Step 6e: Enter chalan reference number generated in the TNEI Portal in the field "Department Ref No" (to be auto-populated from TNEI portal).
- Step 6f: Enter the purpose of payment (any one of the following listed below) in the field "Remarks":
 - a. fee payment for permission to erect new lift/escalator
 - b. Permission for making addition /alteration to the existing lift/escalator
 - c. Licence for working new lift/escalator
 - d. Renewal of licence for working of lift/escalator
- Step 7: The total chalan amount gets auto populated. Choose payment for single service type only and avoid adding multiple rows.
- Step 8: Choose the payment gateway.
- Step 9: Choose the payment method.
- Step 10: Double-check the information displayed and you will have to submit the request to the bank by clicking the "Submit" button. Then, you will be redirected to your bank's payment page in case of online payment. Once the payment is made and payment status of e-chalan is updated as "Success", download the e-chalan receipt and upload same in the "Submit Paid Chalan" page of TNEI portal.
- Step 11: In case of Offline payment type, then select any one of the Payment Type as follows:

There are three types of payment, namely, cheque, demand draft and cash.

- Step 11a: Enter details of cheque / demand daft number, date, and name of the bank in case of payment by demand draft/cheque. Then click "Submit" button. Once the payment is made and payment status of e-chalan is updated as "Success", download the e-chalan receipt and upload same in the "Submit Paid Chalan" page of TNEI portal.
- Step 11b: In case of cash payment, the payment has to be paid directly at bank by generating the chalan. When the payment status is updated as "Success", upload the e-chalan receipt in the "Submit Paid Chalan" page of TNEI portal.